

VPAT™

Voluntary Product Accessibility Template®

Version 1.3

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation.” The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: 01/05/2011

Name of Product: GenTax

Contact for more Information: Kris Falcon / 303-773-4046 / kfalcon@gentax.com

| Summary Table VPAT™ Voluntary Product Accessibility Template® | | |
|--|---------------------|--------------------------|
| Criteria | Supporting Features | Remarks and explanations |
| Section 1194.21 Software Applications and Operating Systems | Supported | |
| Section 1194.22 Web-based Internet Information and Applications | Supported | |
| Section 1194.23 Telecommunications Products | Not applicable | |
| Section 1194.24 Video and Multi-media Products | Not applicable | |
| Section 1194.25 Self-Contained, Closed Products | Not applicable | |
| Section 1194.26 Desktop and Portable Computers | Not applicable | |
| Section 1194.31 Functional Performance Criteria | Supported | |
| Section 1194.41 Information, Documentation and Support | Supported | |

“At the Time of Delivery”

The GenTax suite of products is extremely configurable. Our clients have the ability to change aspects and features of GenTax products at their own discretion. We use the phrase “at the time of delivery” to indicate when a feature is supported when we deliver the configured GenTax products to our clients. After delivery the client may decide to change GenTax to the point of no longer supporting the features included in the VPAT.

Section 1194.21 Software Applications and Operating Systems – Detail

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| Criteria | Supporting Features | Remarks and explanations |
|--|-----------------------------------|---|
| (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | Supported at the time of delivery | Primary navigation links are accessible via keyboard. Some links are only accessible via mouse clicks. For these links, special screens are created to allow keyboard-only navigation and access. |
| (b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. | Supported | GenTax does not interfere with the keyboard accessibility features built into the operating system. |
| (c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. | Supported | A visual focus indicator moves among interactive objects. Current focus is indicated by outlining and shading the editable area. |
| (d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text. | Supported at the time of delivery | Labels are associated with controls, objects, icons and images |
| (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance. | Supported at the time of delivery | Labels are associated with controls, objects, icons and images. |
| (f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes. | Supported | |
| (g) Applications shall not override user selected contrast and color selections and other individual display attributes. | Supported | GenTax has various color schemes available, including high contrast. |

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| <p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p> | <p>Not applicable</p> | |
| <p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> | <p>Supported</p> | <p>Text and outlining are used in addition to color coding for conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> |
| <p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p> | <p>Supported</p> | <p>GenTax has various colors combinations provided, including high contrast.</p> |
| <p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p> | <p>Supported at the time of delivery</p> | <p>GenTax products do not use flashing or blinking text, objects, or elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p> |
| <p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p> | <p>Supported</p> | <p>In most cases, GenTax allows access via assistive technology to information, field elements and functionality required for completion and submission of the form. For areas that do not allow this, special screens can be created to accommodate Assistive Technology.</p> |

Section 1194.22 Web-based Internet information and applications – Detail

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| Criteria | Supporting Features | Remarks and explanations |
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| (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content). | Supported | Alternate text is available where applicable. |
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation. | Supported | GenTax multimedia training presentations use synchronized audio and captioning. |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup. | Supported at the time of delivery | GenTax web-based content and markup do not rely solely on color. |
| (d) Documents shall be organized so they are readable without requiring an associated style sheet. | Supported | Style sheets are not required for viewing and formatting in the Silverlight plugin. |
| (e) Redundant text links shall be provided for each active region of a server-side image map. | Not applicable | Our core GenTax products do not use image maps. However, the client may use image maps in their web page that hosts the GenTax application. |
| (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | Not applicable | Our core GenTax products do not use image maps. However, the client may use image maps in their web page that hosts the GenTax application. |
| (g) Row and column headers shall be identified for data tables. | Supported | |
| (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers. | Supported | |
| (i) Frames shall be titled with text that facilitates frame identification and navigation | Not applicable at the time of delivery | Web-based GenTax applications do not use frames. However, the client may use frames in their web page that hosts the GenTax application. |
| (j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz. | Not applicable at the time of delivery | GenTax products do not cause the screen to flicker. |
| (k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other | Supported at the time of delivery | |

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| way. The content of the text-only page shall be updated whenever the primary page changes. | | |
| (l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology. | Not applicable at the time of delivery | |
| (m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l). | Supported | Our GenTax web applications require the Microsoft Silverlight plugin. A link to the Microsoft Silverlight download page is provided for users who do not already have the plugin installed. |
| (n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Supports with exceptions | In some configurations of GenTax, certain form field layouts do not work with Assistive Technology and will require a separate page built to work with those technologies. |
| (o) A method shall be provided that permits users to skip repetitive navigation links. | Does not support | GenTax web applications are designed to minimize complex navigation. |
| (p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required. | Supported at the time of delivery | Users can obtain session extensions when their timed session expires by re-entering their password. |

Section 1194.31 Functional Performance Criteria – Detail

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| <i>Criteria</i> | Supporting Features | Remarks and explanations |
|---|-----------------------------------|---|
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Supported | GenTax products are compatible with Assistive Technology for users who are blind or visually impaired. |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supported | GenTax products allow browser zooming and magnification. |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Supported | GenTax products do not rely on audio for information presentation to the user. |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Supported | GenTax products do not rely on audio for information presentation to the user. |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Supported | GenTax products do not rely on speech input. |
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Supported at the time of delivery | In areas where GenTax products require input from a mouse, special screens are provided to allow for keyboard-only navigation and access. |

Section 1194.41 Information, Documentation and Support – Detail

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| Criteria | Supporting Features | Remarks and explanations |
|---|----------------------------|---|
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge | Supported | Electronic forms of GenTax help are available. |
| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | Supported | Descriptions of accessibility and compatibility features are available. |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities. | Supported | Electronic versions of help documentation are compatible with assistive products. |